

RABIH EL HALABI — Entrepreneur · Data Analytics · AI Automation

Dubai, UAE | +971 50 8961427 | halabi_rabih@hotmail.com ; rabih06@gmail.com

linkedin.com/in/rabih-el-halabi | Portfolio: R-Lab (coming soon)

SUMMARY

Entrepreneur and early-career data & automation specialist applying analytics and AI-driven workflows to real operational challenges across SABIS and two startup businesses. Experienced in troubleshooting, workflow optimization, and building digital systems using Supabase, Bolt.New, SQL, and Make.com. Focused on developing business-ready automation solutions and using data for smarter operational decisions.

CORE SKILLS

Technical Skills:

- Data Analytics (Foundational)
- SQL & Database Systems
- Make.com (AI Automation & Workflow Design)
- Supabase (Auth, DB, Storage)
- Bolt.New (Web App Development)
- Microsoft SQL Server Management

Professional Skills:

- Workflow & Process Optimization
- Root-Cause Analysis
- Business Systems Design
- Technical Troubleshooting
- Customer Support & Communication
- Analytical Thinking

EXPERIENCE

Regional Software Support Engineer — SABIS Facility Management

Dubai, UAE — Apr 2019 to Present

- Provide software support for Gulf-region schools across SABIS academic and operational systems.
- Analyze recurring ticket patterns and identify root causes to reduce repeated issues.
- Collaborate with global support and development teams to resolve complex school-facing issues.
- Support high-impact academic cycles including final exams and critical operational tasks.
- Applying data analysis and automation concepts to improve workflows.

Co-Founder — Rabela Pastry

Dubai, UAE — Sept 2024 to Present

- Lead digital systems, branding, and operations for a growing pastry business.
- Built and deployed Make.com + Supabase automation for full order intake and notifications.
- Structured the backend order management system to streamline production workflows.
- Conduct business analysis to improve customer experience and operational flow.

Founder — TrackLane (Web Application)

Dubai, UAE — Mar 2025 to Present

- Design and build a multi-module productivity platform using Supabase and Bolt.New.
- Completed modules include Expense Tracker, Task Planner, and Knowledge Hub.
- Develop application logic, data flows, UI components, and admin capabilities.
- Planning AI-driven automation to integrate TrackLane with R-Lab and expand capabilities.

Product Consultant — ITB (an ITG Holding)

Lebanon — Sept 2012 to Apr 2019

- Delivered product training and support for educational software systems.
- Supported client onboarding and optimized workflows for better adoption.
- Provided technical insights to improve software usability and performance.

Software Developer — Eduware

Lebanon — Jan 2010 to Sept 2012

- Developed software modules using C#.
- Assisted in testing, debugging, and optimizing product features.
- Supported deployment and implementation across educational institutions.

EDUCATION

Bachelor of Science in Computer Science

Lebanese American University (LAU), Beirut, Lebanon — Sept 2004 to Jul 2010

CERTIFICATIONS

- Generative AI Automation Specialization — Vanderbilt University
- Prompt Engineering for ChatGPT — Vanderbilt University

- ChatGPT Advanced Data Analysis — Vanderbilt University
- Trustworthy Generative AI — Vanderbilt University
- GPT Vision: Seeing the World through Generative AI — Vanderbilt University
- Generative AI for Executives and Business Leaders — IBM
- GenAI for Executives & Business Leaders: An Introduction — IBM
- GenAI for Execs & Business Leaders: Integration Strategy — IBM
- GenAI for Execs & Business Leaders: Formulate Your Use Case — IBM